

Support to an Enabling Business Environment for  
MSMEs Development & Financial Inclusion



**NBFIs Investment Readiness –  
March 21<sup>st</sup> , 2023**



# NBFIs Investment Readiness



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Regional Access to  
Finance- Expert



# Training Outline

- Facts and Figures
- Concessional Financing
- Funding Options for NBFIs
- The process: from term sheet to contracting
- Are you ready for getting investments?
- Access to Finance Toolkit
- Case studies
- Conclusion





# INVESTMENT

## Facts and Figures

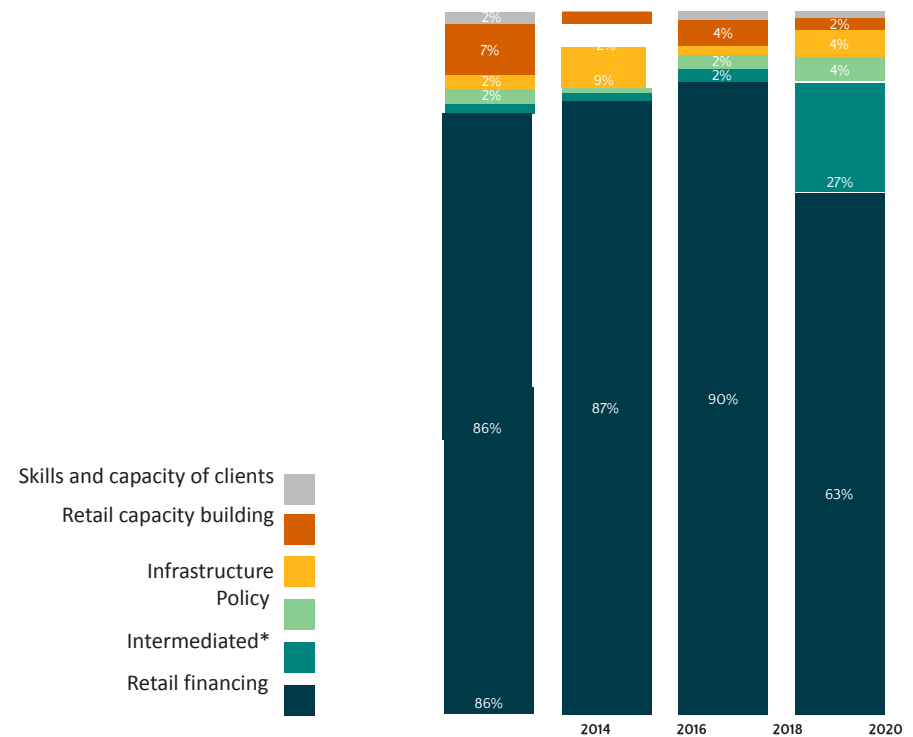
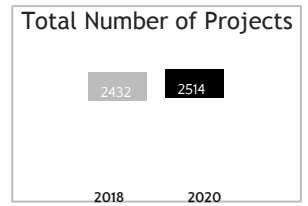
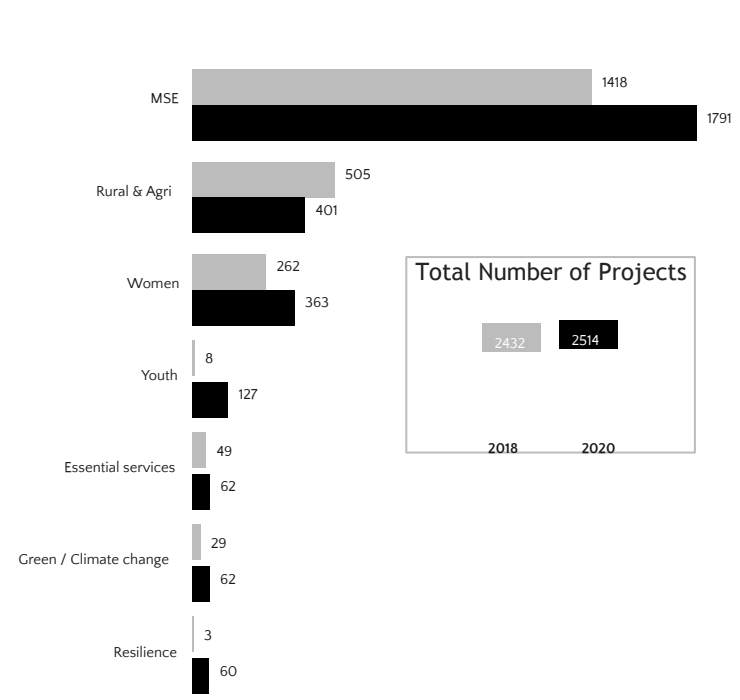


## What do international financial inclusion funders fund? (Themes and funding purpose)

2020 CGAP Cross-Border Funder Survey

### GLOBAL SNAPSHOT

### Number of projects by theme (2018-2020) Funding composition by funding purpose (2014-2020)

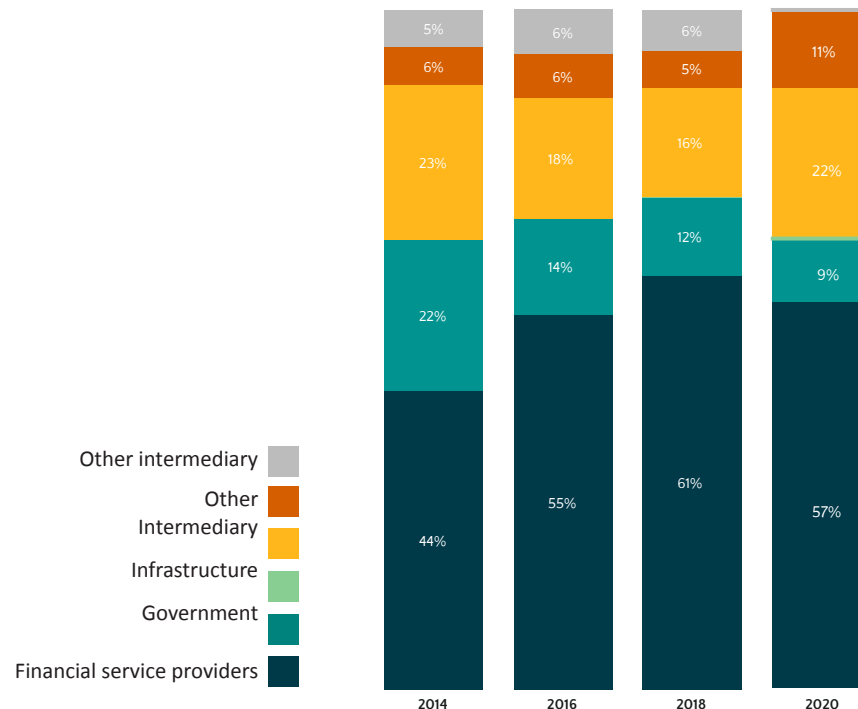
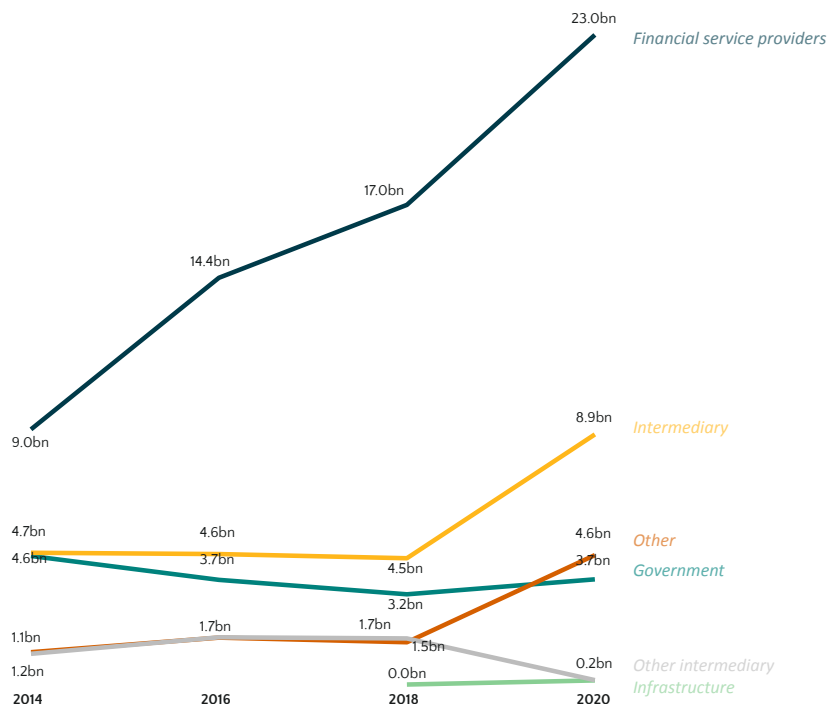


**Notes:** Data reflects project commitments converted to USD. More than one theme may be associated with the same project. **MSE** = Micro and small enterprises.; **Rural & Agri** = Rural and agricultural finance. Reported funding purpose is defined as follows: **Retail Financing:** Direct funding to retail providers to finance their operations and growth; **Retail capacity building:** Direct efforts to strengthen retail providers to become more sustainable and deliver better and more responsible products; **Infrastructure:** Funding for all forms of infrastructure as well as support functions that advance financial inclusion; **Skills and capacity of clients:** Building the knowledge, skills, and behavior of clients; **Policy:** Regulation and supervision, government strategies and policies, consumer protection, advocacy; **Intermediated:** Financing for retail providers channeled through intermediaries. \* The intermediated classification was enhanced in the 2020 edition and is therefore not analogous to previous editions.

## Who do international financial inclusion funders fund?

### Financial inclusion funding recipients (2014-2020)

Trends in commitments by recipient type    Funding composition by recipient type



Source: CGAP Cross-Border Funder Survey 2014-2020, n=18 funders

Notes: Data reflects project commitments converted to USD. **Other intermediary** = Other intermediary e.g. bank, apex; **Other** = Service providers, contractors, etc.

## How do international financial inclusion funders fund?

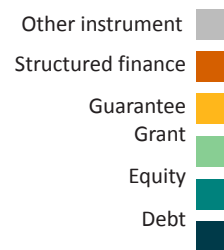
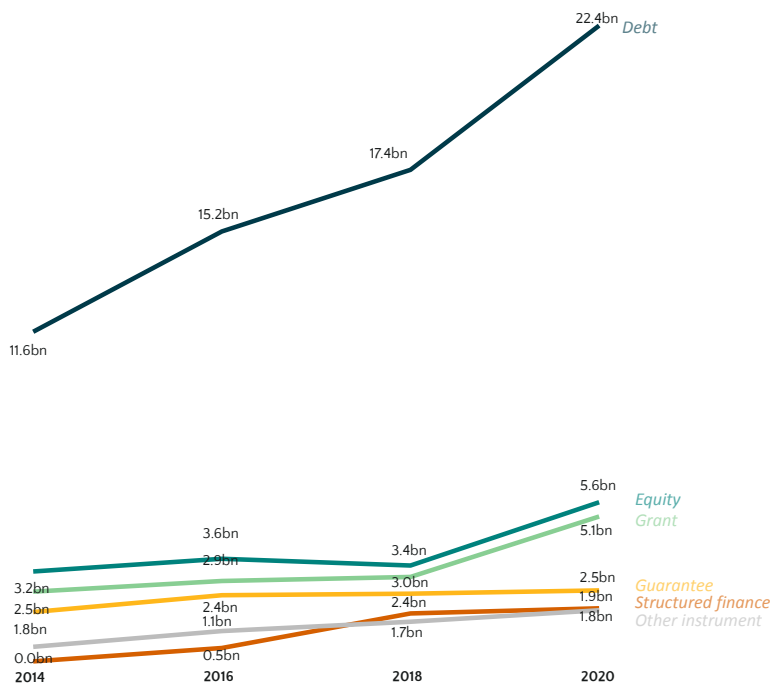
2020 CGAP Cross-Border Funder Survey

**GLOBAL SNAPSHOT**

### Financial inclusion funding instruments (2014-2020)

Trends in commitments by instrument

Funding composition by instrument



Source: CGAP Cross-Border Funder Survey 2014-2020, n=18 funders

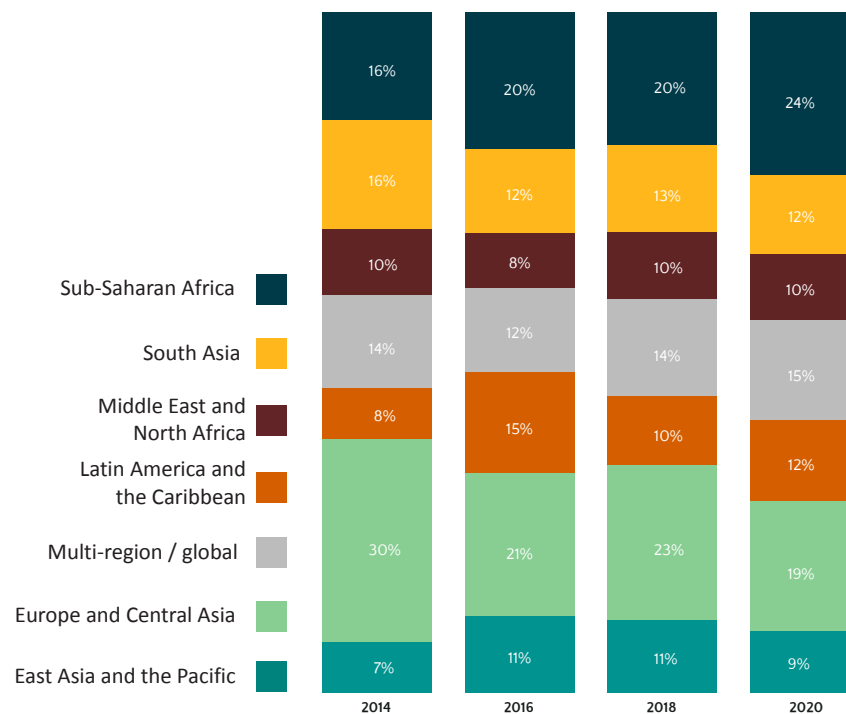
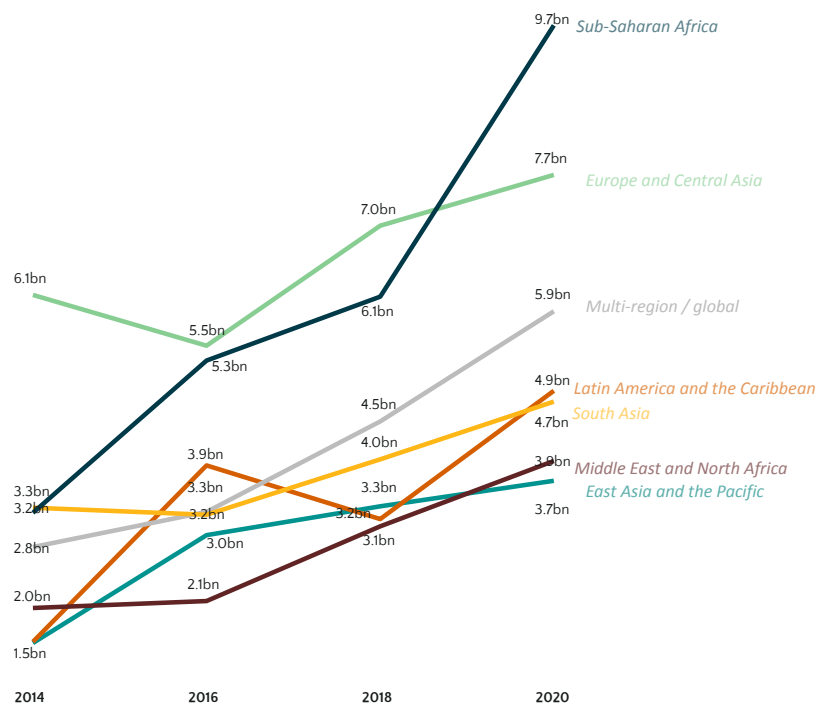
Notes: Data reflects project commitments converted to USD. Other instruments include green bonds, compound bonds, etc.



## Where do international financial inclusion funders fund?

### Geographic allocation of financial inclusion funding (2014-2020)

Trends in commitments by region    Funding composition by region



Source: CGAP Cross-Border Funder Survey 2014-2020, n=18 funders

Notes: Data reflects project commitments converted to USD.



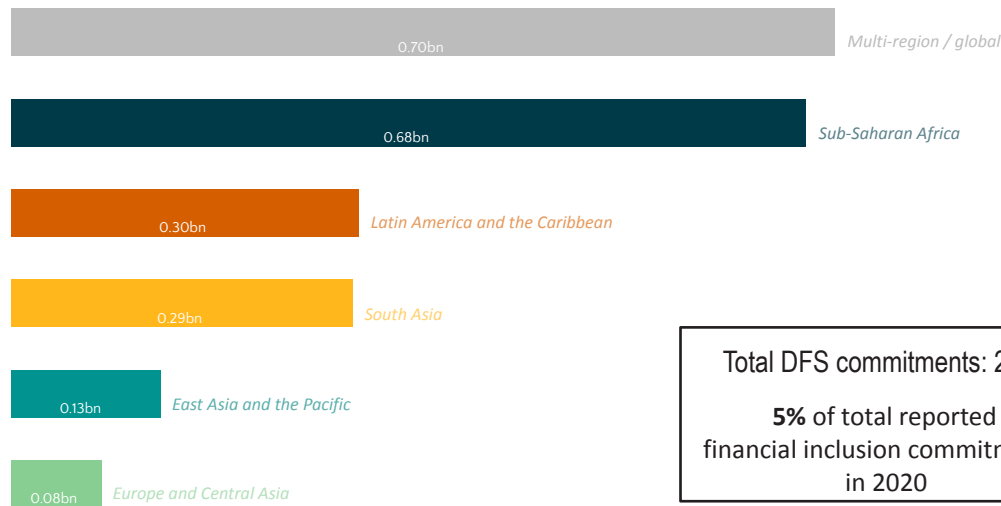
## How much international funding is going to support digital financial services (DFS)?

2020 CGAP Cross-Border Funder Survey

**GLOBAL SNAPSHOT**

### DFS funding commitments (2020)

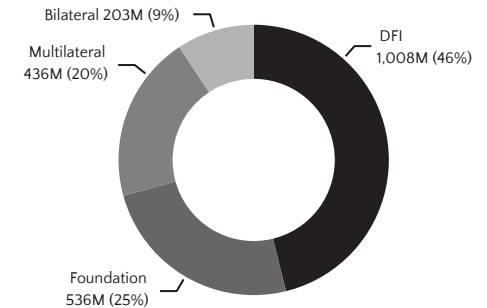
#### DFS funding composition by region



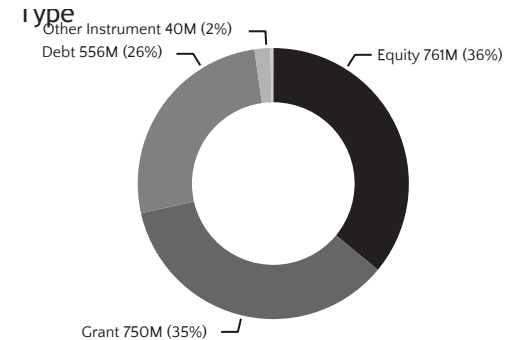
Total DFS commitments: 2.2bn  
 5% of total reported financial inclusion commitments in 2020

**5%**  
 of total reported financial inclusion commitments in

#### DFS funding composition by funder subtype



#### DFS funding composition by instrument type



Source: CGAP Cross-Border Funder Survey 2020, n=16 out of 18 funders surveyed with eligible DFS commitments

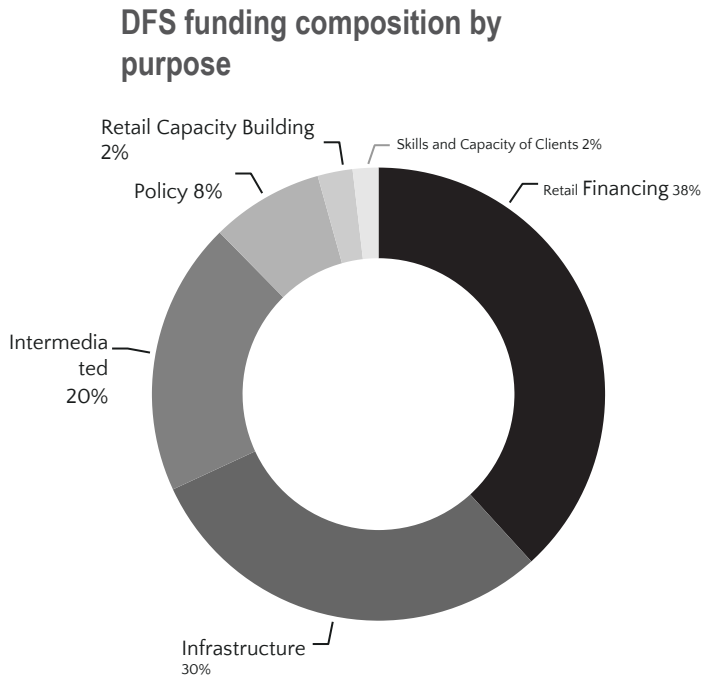
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## How much international funding is going to support digital financial services (DFS)?

2020 CGAP Cross-Border Funder Survey

**GLOBAL SNAPSHOT**

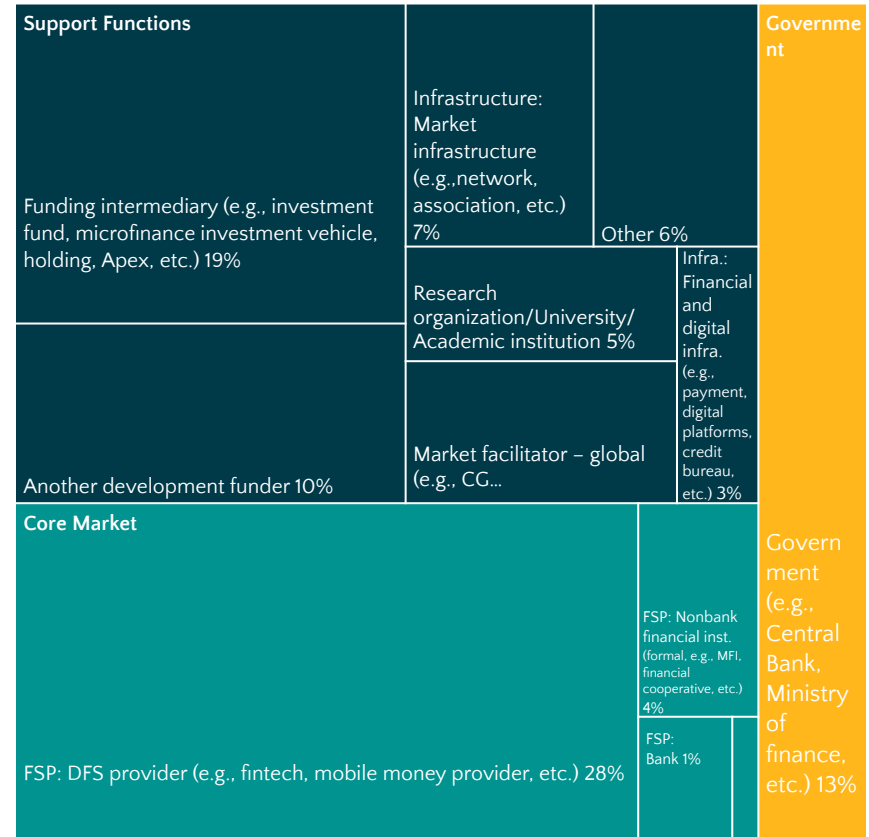
### DFS funding commitments (2020)



**Source:** CGAP Cross-Border Funder Survey 2020, n=16 out of 18 funders surveyed with eligible DFS commitments

**Notes:** Data reflects project commitments converted to USD. Reported funding purpose is defined as follows: **Retail Financing:** Direct funding to retail providers to finance their operations and growth; **Retail capacity building:** Direct efforts to strengthen retail providers to become more sustainable and deliver better and more responsible products; **Infrastructure:** Funding for all forms of infrastructure as well as support functions that advance financial inclusion; **Skills and capacity of clients:** Building the knowledge, skills, and behavior of clients; **Policy:** Regulation and supervision, government strategies and policies, consumer protection, advocacy; **Intermediated:** Financing for retail providers channeled through intermediaries. The intermediated classification was enhanced in the 2020 edition and is therefore not analogous to previous editions. DFS projects are classified by the primary

### DFS funding composition by recipient type





# Concessional Financing

## What is concessional financing?

The aim of concessional financing is to promote economic development and poverty reduction by providing access to affordable financing for projects and programs that might not be feasible with commercial loans.

Concessional financing refers to a type of financial assistance that is provided to developing countries or other eligible borrowers on more favorable terms than conventional loans

Concessional financing may be provided by governments, multilateral development banks, or other international organizations.

The terms of concessional financing may include lower interest rates, longer repayment periods, and more flexible terms than traditional commercial loans.

Concessional financing can be used for a variety of purposes, including infrastructure development, education, healthcare, and social programs. It is often targeted towards the most vulnerable populations, such as women, children, and marginalized communities.



# Concessional Financing

## More favorable terms and conditions

Lower interest rates

Longer repayment periods

Grace periods

Flexible repayment terms

Grant financing





# INVESTMENT

## Funding options for NBFIs





# Funding Options for NBFIs



# Funding Options for NBFIs

## Obstacles for NBFIs financing

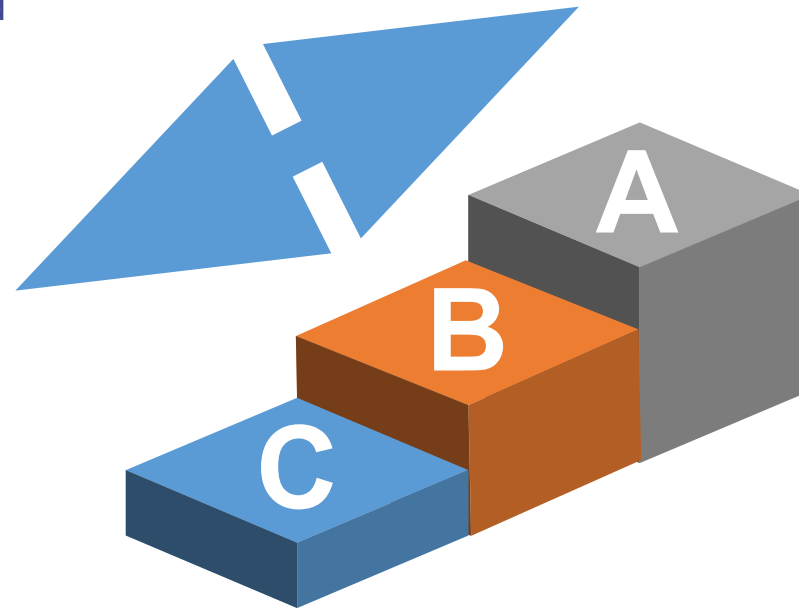
- Lack of knowledge on international funding tickets and institutions
- Under-developed NBFIs impeding them from accessing credit lines
- High cost for lending from local banks
- Registration / legal status of some NBFIs
- NBFIs are starting to recover from the COVID-19 crisis, but still there is pressure on asset quality.
- Questions remain about how restructured portfolios will impact NBFIs' longer-term solvency.
- Another crisis is on the horizon due to increased food prices, interest rates, and bottlenecks in supply chains.



# Funding Options for NBFIs

## Types and Tiers of NBFIs

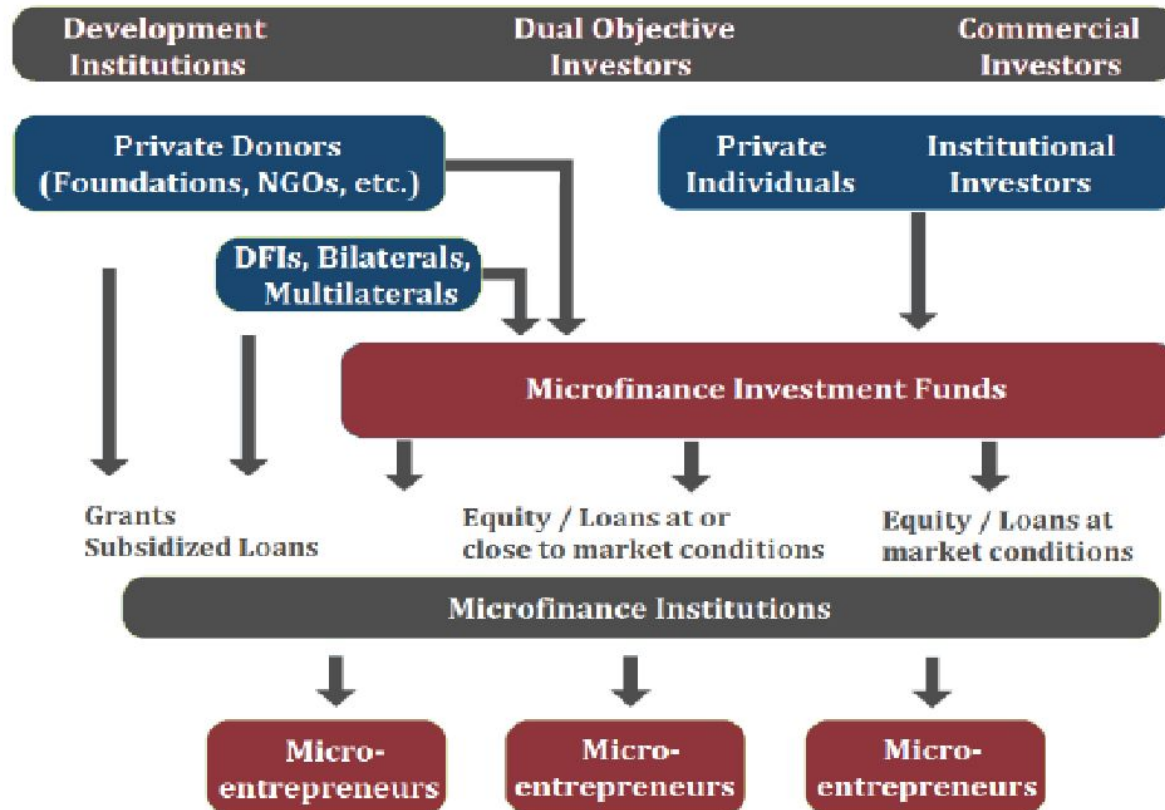
- A** **Tier A**  
Well structured MFIs, regulated and sustainable with profitability.
- B** **Tier B**  
Less structured, sustainable, low leveraged,
- C** **Tier C**  
NGO and not for profit MFIs, Regulated, unsustainable



- Equity financing
- Debt financing
- Concessional financing
- Grants
- Crowdfunding



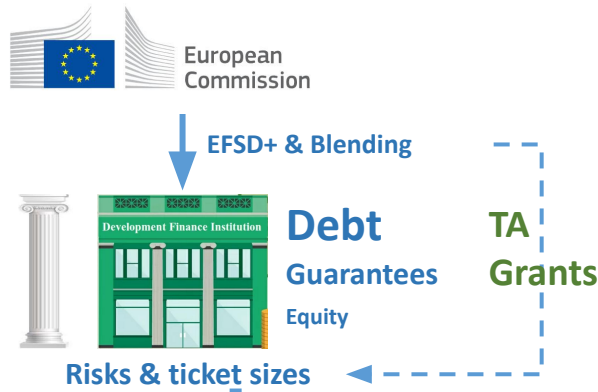
## Funding Landscape of Microfinance Investments



Source: Goodman (2006)



## The case of the NBFIs sector

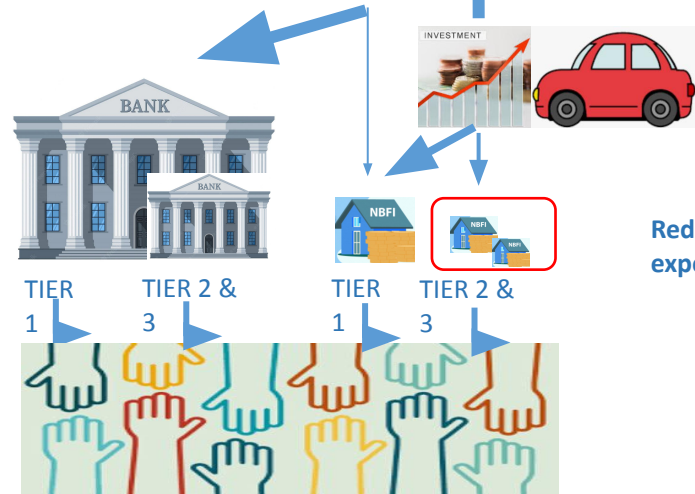
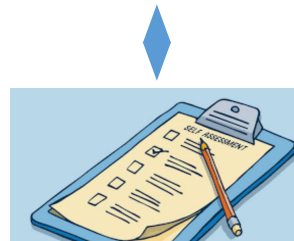


- Reduce risks
- Create markets
- Reduce transaction costs

Reduce investment, information, and expectations gaps



- Scaling up their interventions
- Capitalize on their agility and client proximity
- Take advantage of digitalization
- Further diversify their portfolios



Med MSMEs Programme





## Poll 1

**What is the best funding option for NBFIs according to your experience?**

- **Debit,**
- **Grants**
- **Equity investment**
- **Concessional loans**
- **Non of the above**







# The process: from term sheet to contracting



# The process: from term sheet to contracting



Preliminary discussions

Term sheet

Due diligence

Final negotiations

Signing of agreement

Disbursement of funds



# The process: from term sheet to contracting

## More in-depth



### Investment Focus

- What social mission
- What target group

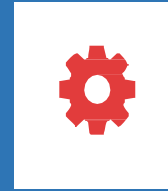
### Financial return:

- Set perspective



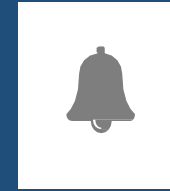
### Needs

- Amount needed
- For what?
- Exit scenario



### Instruments

- debt?
- capital?
- grants?

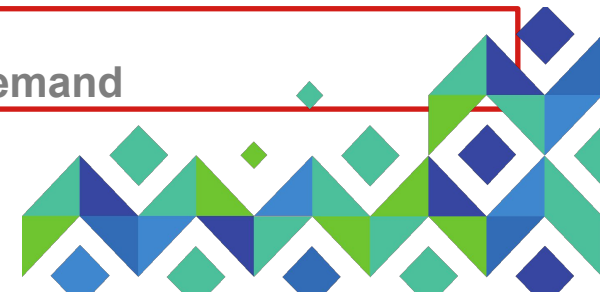


### Terms & conditions

- Maturity: Match assets & liabilities
- Currency
- Conditions

23

Show you evaluated the potential demand



# The process: from term sheet to contracting

## What funders are looking for...



Financial Performance

Management and Leadership

Regulatory Compliance

Risk Management


Market Position

Industry Outlook



# The process: from term sheet to contracting

## What funders are looking for...



**Governance**

Board Members?  
Specific Committee?  
Advisory Committee?



**Legal and regulatory Frame**

Legal status?  
Regulation?  
Authorities?



**Tax Frame**

For the MFIs?  
For the investors?

Source : European Investment Fund (EIF)



# The process: from term sheet to contracting

## What funders are looking for...



**Team experience**



**Track-record**



**Business Plan**



**Legal documents  
(bylaws, book of  
procedures, blind  
agreement...)**



**Demonstrate on-  
lending capacity**

Source : European Investment Fund (EIF)





# The process: from term sheet to contracting

## What do lenders expect in return?

### Financial sustainability

Expect NBFIs to use the funding to achieve financial sustainability, which means generating sufficient revenue to cover operating costs and repay loans.

### Social impact

Expect NBFIs to achieve specific social impact goals, such as promoting financial inclusion, reducing poverty, or supporting small and medium-sized enterprises (SMEs).

### Compliance with regulatory requirements

Expect NBFIs to comply with certain regulatory requirements, such as maintaining minimum capital levels, reporting financial information, or adhering to specific lending standards.

### Transparency and accountability

NBFIs to report regularly on their activities and financial performance, as well as the impact of the funding.

### Repayment of loans

Expect NBFIs to repay the loans provided, with interest or other forms of repayment as specified in the agreement.



## Poll 2

**In which area do you have more difficulties to provide information?**

- **Financial sustainability**
- **Social impact**
- **Compliance with regulatory requirements**
- **Transparency and accountability**
- **Repayment of loans (Liquidity Management)**



INVESTMENT

**Are you ready for getting  
investments?**



# Are you ready for getting investments?



**What is your approach to get investments?**

# Are you ready for getting investments?

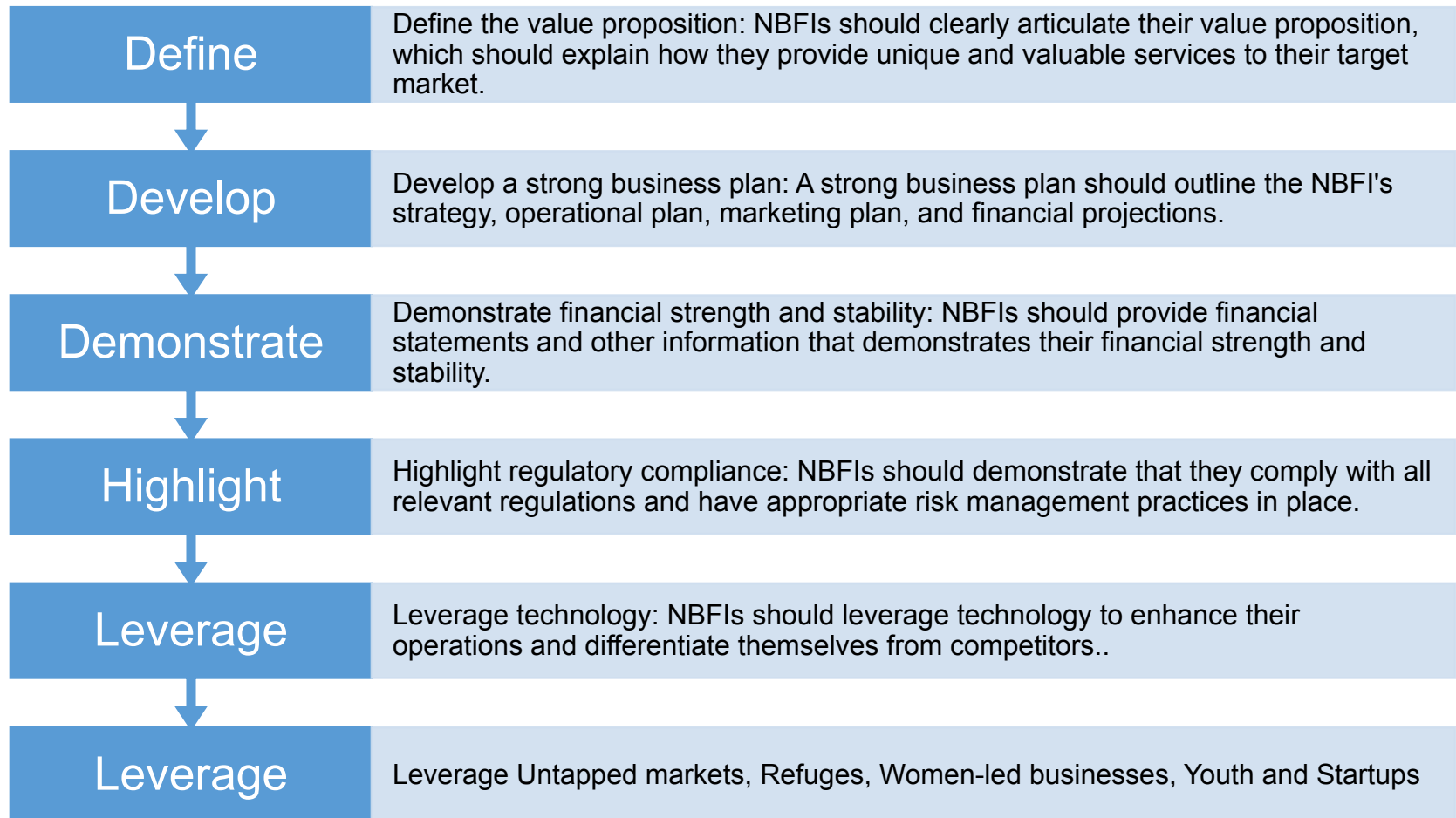
## How to identify and approach NBFIs lenders

- 01** **Research potential lenders:** Start by researching potential lenders that provide financing to NBFIs.
- 02** **Evaluate the lenders:** Once you have identified potential lenders, evaluate them based on their reputation, track record, and terms of financing.
- 03** **Prepare a business plan:** Before approaching lenders, prepare a comprehensive business plan that outlines your organization's goals, strategies, and financial projections.
- 04** **Develop a pitch:** Develop a clear and concise pitch that outlines why your organization is a good candidate for financing and how you plan to use the funds. Highlight your organization's strengths, such as its track record of success, experienced
- 05** **Reach out to lenders:** Once you have identified potential lenders, reach out to them to express your interest in financing and request a meeting.
- 06** **Follow up:** After the initial meeting, follow up with potential lenders to provide additional information or answer any questions they may have.



# Are you ready for getting investments?

## How NBFIs should prepare for fundraising? The business model





# Are you ready for getting investments?

## Investment readiness



## Poll 3

### In which investment readiness area are you the weakest?

- Transparent financial performance information
- Compliance
- Application of industry standards, including client protection practices
- Sound governance and management
- High-quality loan portfolio
- Strong profitability and efficiency trends
- Cost-recovery pricing
- Strong ratings by professional raters
- Good prospects for growth
- Visionary leadership/governance





# Access to Finance Toolkit



# Access to Finance Toolkit

## For Investors

- Promote investment products
- Communicate investment criteria and eligibility requirement
- Shorten due diligence time and cost
- Increase the pool of potential investees

## For NBFIs Institutions

- § Understand better eligibility criteria
- § Have an overview of due diligence requirements (documentation & process)
- § Can have an initial assessment / scoring of their ability to receive funding
- § Increase readiness



# Access to Finance Toolkit

## NBFI Information

- NBFI basic information
- Registration
- Mission and Vision
- Board of Directors
- Leadership and senior management
- Staffing

MED MSMEs Policies for inclusive growth <small>THIS PROGRAMME IS FUNDED BY THE EUROPEAN UNION</small>			
Basic Information			
Institution			
Name of institution			
Type of organization		Foundation	
Mission		Local development	
		Local development	
Non-financial services offered		Financial literacy	Women empowerment
		Business development	Other (coaching,
		Health education	
Address			
Contact details			
First Name, Last Name	Title / Position	E-mail	Telephone

# Access to Finance Toolkit

## Documentation

- Registration & Organization
- Manuals and procedures
- Financial & Portfolio Information
- Other Financial & Portfolio Reports

Documentation required	
Documentation type	Available Observations
<b>Registration &amp; Organization</b>	
Licensed and registered	yes
Three years of Operation	yes
Registered and regulated by Financial Authority or Centrale Bank	yes
<b>Manuals and procedures</b>	
Finance and Administration manual	yes
Operations manual	yes
Human Resources manual	yes
Credit manual	yes
Loan loss provisioning, write-off, and recovery policies (if not in credit manual)	yes
Savings manual	yes
Internal controls manual	yes
Internal audit policies and manual	yes
Risk management policies	yes
<b>Financial &amp; Portfolio Information</b>	
Audited financial statements for the past three years	no
Unaudited financial statements for the year to date	
Detailed Portfolio report	no
<b>Financial &amp; Portfolio Information</b>	
Others	
<b>Documentation completeness</b>	<b>75.00%</b> <small>Once that the lists complete, we can create a score based on</small>

# Access to Finance Toolkit

## Qualitative Assessment Scoring

- Organization
- Governance
- Financial statements reporting
- Manuals and Procedures
- Social performance

Organization	Issue	Quality and completeness (0-5 scale) (scoreable)	Observations
Organization	The institution is formally registered and regulated by the government.	2	
	The MFI have a clear mission that is embraced and implemented by its board and staff.	3	
	The MFI's management and board have the vision, ability, leadership, and experience to lead it, now and in the future.	5	
	The MFI have a clear target market it is trying to reach? Does it have a coherent strategy for reaching that market? How successful has it been in reaching it?	3	
	The institution has a clear approved organizational chart	4	
	The institution performed during the last three years an Internal reports monitoring clients at entry, dropouts, market assessments, and \ or other research	2	
	The institution has a clear description of financial products and non-financial services	4	
	<b>Total</b>		<b>23</b>
Governance	The MFI's board have the experience and commitment needed to provide fiduciary and strategic oversight of the MFI.	1	
	The board capable of enabling the MFI to achieve its mission, guiding its strategic direction, managing and mitigating risks, and ensuring accountability throughout the institution.	2	
	The board appropriately qualified, active, and experienced in fields such as banking, law, accounting, and social development.	3	
	All board members agree on the MFI's mission and strategic direction.	4	
	The board of directors has sub-board committees and meets regularly	5	
	Audit committee	5	
	HR committee	5	
	Executive committee	4	
	The institution keeps minutes of board meetings for the past two years	3	
	<b>Total</b>		<b>32</b>
Financial statements reporting:	The MFI has an Audited financial statements for the past three years	5	
	The institution has Unaudited financial statements for the year to date	2	
	The MFI prepare Budgets/projections: Annual budgets for the past three years approved by the Board of Directors.	2	
	The institution conducted an External reports about the MFI during the past two years, such as ratings, assessments, evaluations, SPI4 and impact studies	3	
	The institution has a Complete set of summary reports from the loan tracking system	2	
	Prepare and follow-up monthly and/ or quarterly operational performance	2	
	Prepare and follow-up monthly and/ or quarterly financial performance	3	
	Prepare and follow-up monthly and/ or quarterly individual branch's performance	1	



# Access to Finance Toolkit

## Risk Assessment Score 1/2

- Risk of social Mission
- Risk of Business Mission
- Risks of non-independence (dependence on others)
- Reputational risks
- Credit risk
- Fraud risks

MED MSMES Policies for inclusive growth <small>THIS PROGRAMME IS FUNDED BY THE EUROPEAN UNION</small>		
Risk of social Mission	Quality and completeness <small>(0 full complete, 1 not applicable)</small>	Observations
Does your organization have a clear statement of message that determines the target market? Are staff aware of the statement of the organization's mission and do they use it to direct their actions?	2	
Does your organization have a statement of core values?	1	
Does your organization use appropriate screening techniques to ensure that it serves the target market?	4	
Do loan sizes suit the needs of customers/customers?	2	
Are you offering a wide range of loan sizes so that the best customers/customers do not deviate from the institution?	4	
Do the requirements for a loan take into account (e.g. warranty, meetings, business plan, compulsory savings) the organization's need to control credit risk without overloading?	2	
Is the target market suitable for access to services, depending on the length of time required, the location of the services (i.e. branch locations), and the timing of access to?	1	
Do you conduct a market study regularly to stay informed of changes in the needs of the target market?	1	
Did your customer retention rate decline over the previous year?	5	
<b>Total</b>	<b>25</b>	<b>50%</b>
Risk of Business Mission		
Are there minutes for regular board meetings?	3	
Does the Board of Directors provide an environment conducive to transparency and internal control?	1	
Do you have an action plan to reach sufficiency in an appropriate period of time?	2	
Do you update the plan and use it regularly to make management decisions?	3	
Do you follow sustainability and profitability indicators?	2	
Are interest rate groups sufficient to cover the full cost of microfinance institutions?	4	
Do you provide accurate data on in-kind subsidies and donations?	2	

# Access to Finance Toolkit

## Risk Assessment Score 2/2

- Security risk
- Employee risk
- Financial management risks
- Inefficiency risks
- Information system risks
- External risks

	Do computer-processing contingency plans fall into the bank or microfinance institution's emergency preparedness plans?	2		
	Is the backup data system secured daily or sent to another location under appropriate storage conditions?	2		
	Do emergency procedures include power outages, restarts, information recovery and repair procedures?	2		
	Is there a driver's manual for the system and users that includes error messages with appropriate responses, restart and repair procedures?	2		
	Are disaster recovery plans tested periodically?	2		
	Is maintenance carried out according to a predetermined schedule and is it documented?	2		
	Have control systems been put in place for each source of data entering the automated system?	2		
	Is access controlled by user ID and passwords tracked and reported by the system?	2		
	Is there a separation of duties between programmers and computer operators?	2		
	Is document storage and control system in place?	2		
	<b>Total</b>	<b>46</b>	<b>40%</b>	
External risks				
	Have you complied with all relevant laws and regulations and have this been documented and reviewed?	2		
	Is there a strong legal system that allows the implementation of contract terms?	2		
	Do labor laws restrict the institution?	2		
	Do you follow customer/customer retention rates?	2		
	Can your organization access the list of distressed borrowers at the industry level or a credit enquiry system?	2		
	Does your organization know where it is in the market in terms of competition?	2		
	Do you have an emergency plan that has been reviewed and approved by the Board of Directors?	2		
	Does the plan provide appropriate alternatives to running the business in the event of the destruction of your main centres or other vital facilities?	2		
	Are the records protected by making a copy of them and placing them in a secure store outside the property?	2		
	Have all staff participated in an emergency training program?	2		
	Has the Board of Directors ratified the foundation's insurance policy?	2		
	Do you require a formal analysis and study of all insurable risks and all types of coverage?	2		
	Are the expiration dates of the policies appropriately recorded to ensure the immediate payment of renewal premiums?	2		
	<b>Total</b>	<b>26</b>	<b>40%</b>	
	<b>Total Risk Exposure</b>	<b>458</b>	<b>47%</b>	

# Access to Finance Toolkit

## Portfolio details

- Portfolio Activity
- Deposits
- Restructured, and rescheduled loans & write-offs
- Staff loans
- Detailed PAR (amount) - Principal only
- Historical Data Active Loans per segment

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**Portfolio report**


Use only local currency unless stated otherwise

	Historical Data								Projections		
	2019	2020	2021	Q1/2022	Q2/2022	Q3/2022	Q4/2022	2022	2023	2024	2025
<b>Portfolio activity</b>											
Total number of loans outstanding End previous period	1,000	5,380	9,776	14,836	20,399	26,519	33,251	14,836	40,656	69,059	100,302
Total number of loans disbursed during the period	5,000	5,500	6,050	6,655	7,321	8,053	8,858	30,886	33,974	37,372	41,109
Total number of loans completely repaid during the period	800	880	988	1,065	1,171	1,288	1,417	4,942	5,436	5,980	6,577
Total number of loans written off during the period	20	22	24	27	29	32	35	124	136	149	164
Total number of loans outstanding end of period (n)	5,380	9,778	14,836	20,399	26,519	33,251	40,656	40,656	69,059	100,302	134,669
Total number of active loans end of period (n)	800	4,760	9,150	13,974	19,271	25,090	31,500	13,974	30,559	30,562	30,569
Total numbers of loans End of previous period	800	4,760	9,150	13,974	19,271	25,090	31,500	13,974	30,559	30,562	30,569
Total number of loans disbursed during the period	6,000	6,600	7,260	7,966	8,785	9,663	10,629	37,063	7	10	12
Total number of loans completely repaid during the period	2,000	2,200	2,420	2,662	2,928	3,221	3,543	12,354	4	2	3
Total number of loans written off during the period	20	22	24	27	29	32	35	124	0	1	3
Total number of loans outstanding end of period (n)	4780	9189	13973.8	19273.18	25098.299	31138.1278	38539.94059	38539.94059	38951.94059	39398.94059	39874.94059
Total value of loans outstanding end of period (n)	1,049,500	1,574,250	2,361,375	3,542,063	5,313,094	7,969,641	11,954,461	11,954,461	11,954,461	27,096,019	42,237,577
Total value of loans outstanding end of previous period	100,000	150,000	225,000	337,500	506,250	759,375	1,139,063	1,139,063	11,954,461	27,096,019	42,237,577
Total value of loans disbursed during the period	1,000,000	1,500,000	2,250,000	3,375,000	5,062,500	7,593,750	11,390,625	11,390,625	15,946,875	15,946,875	22,356,625
Total value of loans completely repaid during the period	50,000	75,000	112,500	168,750	253,125	379,688	569,531	569,531	797,344	797,344	1,116,811
Total value of loans written off during the period	500	750	1,125	1,688	2,531	3,797	5,695	5,695	7,973	7,973	11,163
Total value of loans outstanding end of period (n)	1049500	1574250	2361375	3542062.5	5313098.75	7969640.625	11954460.94	11954460.94	27096018.75	42237576.95	63495757.5
Total of new clients								0			
<b>Deposits</b>											
Number of deposit accounts	0	0	0	0	0	0	0	0	0	0	0
Amount of deposits	0	0	0	0	0	0	0	0	0	0	0
<b>Restructured, rescheduled loans &amp; write-offs</b>											
Number of loans restructured, rescheduled or refinanced in the period			0					0			
Total value of loans restructured in the period			0					0			
Value of loans written off in the period		22	24	27	29	32	35	124	0	1	3
Value of recoveries of written off loans in the period								0			
Net write-offs		22	24	27	29	32	35	124	0	1	3

# Access to Finance Toolkit

## Income Statement

- Financial revenue from loan portfolio.
- Financial revenue from investment
- Interest and fee expense on funding liabilities
- Financial expense
- Loan-loss provision expense.
- Personnel expense
- Administrative expense
- Non-operating revenue
- Non-operating expenses


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**Income statement**

Use only local currency unless stated otherwise

Financial income & expenses	Historical Data								Projections		
	2019	2020	2021	Q1/2022	Q2/2022	Q3/2022	Q4/2022	2022	2023	2024	2025
Interest on loans	100,000	110,000	121,000	146,410	161,051	177,156	194,872	679,489			
Interest on deposits and securities	1,000	1,100	1,210	1,464	1,611	1,772	1,949	6,795			
Loan fees	1,000	1,100	1,210	1,464	1,611	1,772	1,949	6,795			
Penalty fees	500	550	605	732	805	885.78	974	3,397			
Other income from lending	500	550	605	732	805	885.78	974	3,397			
<b>Total financial income</b>	<b>103,000</b>	<b>113,300</b>	<b>124,630</b>	<b>150,802</b>	<b>165,883</b>	<b>182,471</b>	<b>200,718</b>	<b>699,873</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Total financial income - Interest on deposits</b>	<b>102,000</b>	<b>112,200</b>	<b>123,420</b>	<b>149,338</b>	<b>164,272</b>	<b>180,700</b>	<b>198,769</b>	<b>693,078</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cost of debt - interest and fees	100	110	121	146	161	177.16	195	679			
Interest on client deposits	0	0	0	0	0	0	0	0			
Other financial costs	0	0	0	0	0	0	0	0			
<b>Total financial expenses</b>	<b>100</b>	<b>110</b>	<b>121</b>	<b>146</b>	<b>161</b>	<b>177</b>	<b>195</b>	<b>679</b>	<b>0</b>	<b>0</b>	<b>0</b>
Gross financial margin	102,900	113,190	124,509	150,656	165,721	182,294	200,523	699,194	0	0	0
(Net loss loan provision, ind. Write-offs)	1,000	1,100	1,210	1,464	1,611	1,772	1,949	6,795			
Recoveries of written off loans								0			
<b>Net financial margin</b>	<b>101,900</b>	<b>112,090</b>	<b>123,299</b>	<b>149,192</b>	<b>164,110</b>	<b>180,522</b>	<b>198,574</b>	<b>705,989</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Non-financial income</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>			
Other operating income	0	0	0	0	0	0	0	0			
<b>Operating expenses</b>											
Personnel, salaries and benefits	15,000	16,500	18,150	21,962	24,158	26,573.42	29,281	101,923			
Administrative expenses, Professional/ consultancy fees	2,000	2,200	2,430	2,928	3,221	3,549.12	3,897	13,590			
Depreciation	500	550	605	732	805	885.78	974	3,397			
Other provisions	100	110	121	146	161	177	195	679			
Occupancy expenses (rent + utilities)	2,500	2,750	3,025	3,660	4,026	4,429	4,872	16,987			
Maintenance	800	880	968	1,171	1,288	1,417	1,559	5,436			

# Access to Finance Toolkit

## Balance Sheet

- Gross loan portfolio
- Performing portfolio
- Portfolio at risk.
- Restructured portfolio
- Loan-loss allowance.
- Net loan portfolio
- Net fixed assets
- Deposits.
- Commercial borrowings
- Total liabilities
- Total liabilities

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Balance Sheet



	Historical Data								Projections		
	31/12	2020	2021	Q1/2022	Q2/2022	Q3/2022	Q4/2022	2022	2023	2024	2025
Cash and equivalents	5,000	10,000	20,000	30,000	35,000	37,000	40,000	40,000	40,000	40,000	40,000
Back-to-back deposits	0	0	0	0	0	0	0	0	0	0	0
Gross loan portfolio	1,000,000	1,000,200	1,500,000	1,850,000	1,815,000	1,896,200	2,196,150	2,196,150	0	0	0
(Loan loss allowance)	-50,000	-50,000	-65,000	-78,000	-80,000	-112,200	-134,784	-134,784	0	0	0
Net loan portfolio	950,000	950,200	1,435,000	1,772,000	1,735,000	1,784,000	2,061,366	2,061,366	0	0	0
Net interest receivable	5,000	5,500	6,500	6,855	7,211	8,253	8,834	8,834	0	0	0
Other current assets	6,000	6,800	7,200	7,488	7,888	8,783	10,629	10,629	0	0	0
Total current assets	966,000	972,300	1,493,900	1,816,644	1,772,558	1,928,846	2,120,853	2,120,853	40,000	40,000	40,000
Corporation											
Portfolio Total loan loss reserve (loan loss allowance)											
Commercial investments	0	0	0	0	0	0	0	0			
Fixed assets - at cost value	850,000	1,500,000	1,850,000	1,815,000	1,896,500	2,196,150	2,196,150	2,196,150			
(Accumulated depreciation)	212,500	375,000	425,000	453,750	466,125	540,075	540,075	540,075			
Net fixed assets	637,500	1,125,000	1,425,000	1,361,250	1,430,375	1,656,075	1,656,075	1,656,075	0	0	0
Other long-term assets	0	0	0	0	0	0	0	0	0	0	0
Total long-term assets	637,500	1,125,000	1,425,000	1,361,250	1,430,375	1,656,075	1,656,075	1,656,075	0	0	0
Total assets	1,603,500	2,097,300	2,918,900	3,177,894	3,206,933	3,584,921	3,776,928	3,776,928	40,000	40,000	40,000
Accounts payable	15,000	17,250	19,500	22,815	26,225	30,170	34,696	34,696			
Client-Term Debt (r. Term)	150,000	17,250	17,250	17,250	17,250	17,250	17,250	17,250			
Short-term deposits	0	0	0	0	0	0	0	0			
Provisions	0	0	0	0	0	0	0	0			
Other current liabilities	0	0	0	0	0	0	0	0			
Total current liabilities	165,000	34,500	37,000	40,065	43,475	47,420	51,946	51,946	0	0	0
Liabilities due to parent	0	0	0	0	0	0	0	0			
Subordinated loan	0	0	0	0	0	0	0	0			
Subordinated loans qualifying as quasi-equity only	0	0	0	0	0	0	0	0			
Debt due to parent	0	0	0	0	0	0	0	0			
Other long-term liabilities	0	0	0	0	0	0	0	0	0	0	0
Total long-term liabilities	0	0	0	0	0	0	0	0	0	0	0
Total liabilities	165,000	34,500	37,000	40,065	43,475	47,420	51,946	51,946	0	0	0
Share capital/donated equity	1,398,500	1,872,250	2,596,896	2,826,086	3,105,779	3,407,051	3,571,284	3,571,284			
Reserves											
Current surplus/deficit	81,200	80,870	98,257	106,740	119,817	131,279	144,737	144,737			
Retained surplus/deficit	0	0	0	0	0	0	0	0			
Total equity	1,438,500	2,062,396	2,695,153	2,932,826	3,225,596	3,538,330	3,716,021	3,716,021	0	0	0
Error check (current surplus/deficit with income statement net result)											
Total liabilities and equity	1,603,500	2,097,300	2,918,910	3,177,892	3,206,931	3,584,920	3,776,927	3,776,927	0	0	0
Error check (assets - liabilities equity)	OK	OK	OK	OK	OK	OK	OK	OK	Assets # LiE	Assets # LiE	Assets # LiE



# Access to Finance Toolkit

## Debt and Funding

- Shareholders
- Donated equity
- Shareholders' loans
- Debt (borrowings), (i) Outstanding and new funds

### Funding structure

Use only local currency unless stated otherwise

Type of institution	Microfinance				
<b>A. Shareholders</b>		<b>If you have no shareholders, go to B. Donated equity</b>			
Name of shareholders / groups of shareholders	Amount of shareholding (local currency)	% Of total	Number of shares	New shareholder / new equity in the quarter (yes/no)	Additional comments
<b>TOTAL</b>	0	100.00%	0		
<b>B. Donated equity</b>		<b>Add lines if needed</b>			
Name of donator	Amount donated (local currency)	Currency		Repossession right (yes/no)	
<b>TOTAL</b>	0				



# Access to Finance Toolkit

## Ratios

- Efficiency
- Sustainability and Profitability
- Portfolio Quality
- Staff and Management turn over
- Asset/Liability Management

	Historical Data							Projections			
	2019	2020	2021	Q1/2022	Q2/2022	Q3/2022	Q4/2022	2022	2023	2024	2025
<b>Gross Revenue</b>								0			
Interest on Loans & Loans Fees %	98%							0			
Penalty Fees %	0%	0%	0%	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!
Interest on deposits & securities %	1%	1%	1%	1%	1%	1%	1%	1%	#DIV/0!	#DIV/0!	#DIV/0!
Other Income from Lending %	0%	0%	0%	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!
Recoveries of Written Off %	0%	0%	0%	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!
Other Operating Income %	0%	0%	0%	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!
Extraordinary Income %	0%	0%	0%	0%	0%	0%	0%	0	#DIV/0!	#DIV/0!	#DIV/0!
<b>Efficiency</b>								0			
Operating expenses ratio (assets)		1.320%	1.119%	1.040%	1.040%	1.043%	1.070%	1%	#DIV/0!	#DIV/0!	#DIV/0!
Number of loans outstanding per loan officer	67	50,010	60,000	55,000	60,500	66,550	48,803	48,803	#DIV/0!	#DIV/0!	#DIV/0!
Outstanding portfolio per loan officer	66,667	50,010	60,000	55,000	60,500	66,550	48,803	48,803	#DIV/0!	#DIV/0!	#DIV/0!
Disbursed volume per loan officer	66,667	75,000	90,000	112,500	168,750	253,125	253,125	253,125	#DIV/0!	#DIV/0!	#DIV/0!
Number of disb. Loans per loan officer	400	330	290	266	293	322	236	824	#DIV/0!	#DIV/0!	#DIV/0!
Annual GLP growth (%)		100%	150%	110%	110%	110%	110%	146%	#DIV/0!	#DIV/0!	#DIV/0!
Average outstanding loan size (€)	203	161	159	174	200	240	294	294			
Average Loan size Disbursed	200	273	372	507	692	943	1,286				
operation Cost per Active Client											
Active Clients per Staff Member											
Borrowers per Loan Officer											
Average Outstanding Loan Size											
Active Clients per Staff Member											



# Access to Finance Toolkit

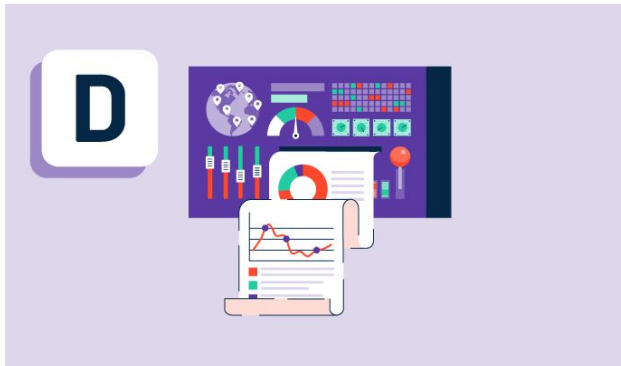
## NBFI Scoring

- Main Efficiency ratios
- Main Sustainability and Profitability ratios
- Portfolio Quality
- Staff and Management turn over
- Asset/Liability Management

MED MSMES Policies for inclusive growth <small>THIS PROGRAMME IS FUNDED BY THE EUROPEAN UNION</small>		Average	Bench Mark	%	Score weight	The MFI Score
<b>Financial Performance</b>					<b>Sub score</b>	<b>Score</b>
<b>Efficiency</b>						
	Operating expenses ratio (assets)	1%	1.5%	8%	15%	15%
	Client Retention ratio	45%	60%	56%	10%	6%
<b>Sustainability and Profitability</b>						
	Return on Assets (ROA)	2%	1.0%	23%	5%	1%
	Return on Equity (ROE)	5%	1.4%	38%	10%	4%
	Financial Self-Sufficiency	99%	1.20%	83%	5%	4%
	Portfolio Yield	22%	30%	74%	5%	4%
<b>Portfolio Quality</b>						
	Portfolio-at-Risk (PAR) Ratio	13%	5%	267%	15%	0%
	Write-off Ratio	8%	2%	383%	10%	0%
<b>Staff and Management turn over</b>						
	Loan officers as % of staff	36%	60%	60%	5%	3%
	Staff turnover	27%	1.0%	270%	5%	0%
<b>Asset/Liability Management</b>						
	Portfolio to Assets	60%	85%	71%	5%	4%
	Debt to Equity	32%	50%	63%	10%	6%
<b>Qualitative assessment</b>				52%		25%
<b>Risk Assessment</b>				47%		12%
					100%	48%

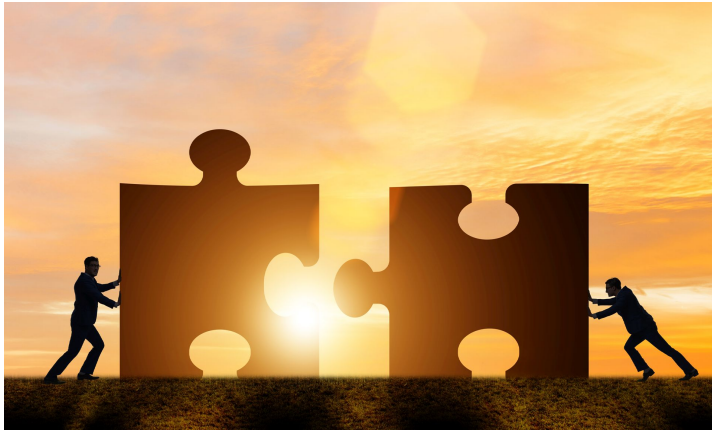
# Access to Finance Toolkit

## Dashboard



# Access to Finance Toolkit

## DFI Matching



MED MSMES Policies for inclusive growth <small>THIS PROGRAMME IS FUNDED BY THE EUROPEAN UNION</small>		DFI1	DFI 2	DFI 3	DFI 4	DFI 5
<b>Organization</b>						
Organizational chart						
The most recent strategic plan, including financial outlook and Cash flow forecasts						
Documentation of funding liabilities						
List of board of directors, including curriculum vitae						
List of committee memberships of board of directors (if board has committees)						
Minutes from past three meetings of board of directors <sup>6</sup>						
Description of financial and nonfinancial services						
Relevant microfinance regulations from national regulator						
Internal reports monitoring clients at entry, dropouts, market assessments, and other research						
<b>Financial statements:</b>						
Audited financial statements for the past two years						
Unaudited financial statements for the year to date						
Budgets/projections: Annual budgets for the past three years approved by the Board of Directors						
External reports about the MFI from the past two years, such as ratings, assessments, evaluations, SPI 4 and impact studies						
Complete set of summary reports from the loan tracking system						
Documentation of funding liabilities						
<b>Manuals and Procedures</b>						
Operations manual						
Personnel manual						
Credit manual						
Loan loss provisioning, write-off, and recovery policies (if not in credit manual)						
Savings manual						
Internal controls manual						
Internal audit policies and manual						
Risk management policies						
<b>KPIs and covenants</b>						
Debt to equity						
PAR 30						
Written off						
Women						
Youth						
Digital platforms						
Refugees and immigrants						
Years of operations						
Minimum capital requirement						





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**INVESTMENT**

**Case Studies**



# Case Studies







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# Conclusion!!



Understanding the investors criteria for providing funding is critical

Having an overview of their investment processes & conditions is a must

Getting ready for receiving funding increases your chances of becoming eligible & saves you time / resources

Use the score of the financial toolkit to assess yourself!





# Thank you !!!

