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HASHEMITE KINGDOM OF JORDAN:

PANEL 1: WTO TFA and Paperless Trade

Simplification and Digitalization of Foreign Trade Procedures, Jordan

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1. INTRODUCTION

- ✓ Jordan WTO TFA implementation update (Categories A, B & C)
- ✓ Jordanian Government launched the **National Strategy for Digital Transformation in 2020**
- ✓ A set of electronic services has been launched within the framework of the digital transformation process including:
Jordan Trade Facilitation Portal (JTFP), Jordan Customs



JORDAN CUSTOMS **JORDAN TRADE FACILITATION PORTAL**

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FORMS, LAWS, AND CONTACTS JORDAN MARKET ANALYSIS ECONOMIC AND TRADE AGREEMENTS CUSTOMS INTEGRATED TARIFF

Jordan National Window:



The image shows a hand pointing at a glowing icon on a digital interface. The icon is a document with a plus sign and a clock, representing a license or approval process. The background is a dark blue gradient with a globe and network lines. To the right, there is a screenshot of the Jordan National Window website. The website is in Arabic and features the logo of the Ministry of Industry, Trade and Supply (MITS) and the text 'وزارة الصناعة والتجارة والتموين والخدمات الإلكترونية'. The website has a login form with fields for 'اسم المستخدم' (Username) and 'كلمة المرور' (Password), and a 'تسجيل الدخول' (Login) button. There is also a 'تسجيل حساب منشأة' (Register Company Account) button. The website includes contact information: 'رقم الهاتف : (06 500 80 80)', 'بريد الكتروني : ncc@nitc.gov.jo', and 'رسالة : 180 رمز - 94444'. The website also has social media icons for Twitter and Facebook, and the text 'بخدمتكم | تابعونا على'. The logo 'SANAD' is also visible.

Issuance of Import and Export licenses:

Ministry of Industry, Trade and Supply (MITS) has completed a digital transformation project regarding import and export licenses for goods that need approvals in Jordan

Electronic Certificates of Origin (eCO):

- ✓ Jordan has started, since the amendment of the customs law, to accept **electronic certificates of origin (eCO)**
- ✓ A **National Committee** has been formed to implement the project of issuance of eCO as well as follow up on implementation

ePhytosanitary Certificates:

- ✓ Work is ongoing to finalize the project to electronically issue a **e-phytosanitary certificate** for fresh fruits, vegetables and livestock, which will reduce time and cost and speed up the export process.
- ✓ The service will hopefully be launched before the end of this year.





2. Coordination

National Committee for Trade and Transport Facilitation (NCTTF) - main objectives of the committee are to:

- ✓ **Create an environment of dialogue and coordination** between all parties involved in trade and transport operations, specifically, the private and public sectors.
- ✓ Facilitate trade and transport activities through **administrative and legal reforms**
- ✓ Enhance Jordan's competitive edge and boost exports
- ✓ **Help in improving procedures** (in terms of the length of time and the use of IT) and removing obstacles to increased trade (and tourism)
- ✓ **Increase awareness** of the benefits of trade facilitation, and present recommendations and proposals to the government for investments and future projects



3. Difficulties and challenges:

- ✓ Complexity and uncertainty
- ✓ Cost of doing business increasing
- ✓ Non-tariff barriers (NTBs) and measures (NTMs)
- ✓ Opportunities under competition
- ✓ Speed of ongoing change and managing this
- ✓ Number of required documents and data related to trade and goods
- ✓ One of the main challenges is that organizations need to **re-engineer procedures**
- ✓ Many issues require **more effective risk management implementation, investment in IT infrastructure**, etc., and in this regard, government institutions should cooperate in this area as a first step.
- ✓ This **requires intensified efforts** as there are legal implications and laws that need to be updated and amended to ensure that tariffs are consistent across institutions
- ✓ Ongoing legal and regulatory reforms needed

4. Support Needs

A need for more studies and the provision of support and technical assistance to work on facilitating trade by accelerating digitization and simplifying procedures and legal reforms, as follows:

1. **Capacity building programs and TA** in the field of IT and integrated tariffs to update and upgrade the available systems
2. Provision of **funding** to obtain the required equipment, upgrade hardware, software and network infrastructure
3. **Improving and maintaining the relevant authorities' website** and continue to upload trade related documents and forms
4. **Enhance knowledge** regarding areas for improving international trade procedures in Jordan
5. **Review existing business regulations and procedures**
6. Commit to the **ongoing improvement of legislative, regulatory, and control structures** governing economic activities
7. **Adopting a «Legislative Guillotine»** to study and reduce negative legislative constraints
8. **Expanding the application of e-government** to simplify, accelerate, and increase the transparency of government services
9. **Merging Border Agencies:** The Jordanian government has recently taken a decision to enroll number of employees of 6 agencies to the Customs Department



5. Regional Cooperation

1. **Regional Single Window (RSW)**: electronic payments, pre-clearance, electronic inspection, import and export licenses, temporary acceptance.
2. **Introducing Digital Standards Initiatives (DSI)**: it will speed up the smooth flow of data between parties
3. Conduct background studies to evaluate all **logistical issues in Jordan compared to other countries in the MENA region**. This will help to determine the competitive situation as a step to developing the logistics sector to support export, import and re-export activities.
4. **Comparison with best practices** in other countries
5. **Increasing Jordan's competitiveness in the region**, especially with a focus on the performance of the port of Aqaba compared to other ports in neighbouring countries
6. **Study visits** to determine the areas to focus on and conduct consultations with stakeholders such as shipping companies.
7. In addition to organizing study tours to learn about the best practices of **change management** in countries with successful experiences
8. **Food traceability**
9. **Block chain technology**





Shukran
Merci
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