



MED MSMEs

Policies for inclusive growth

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Support to an Enabling Business Environment for MSMEs Development & Financial Inclusion



HASHEMITE KINGDOM OF JORDAN:

PANEL 2: National Single Window (NSW)

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1. NSW – brief history & key milestones

- ✓ **2018** the first phase of the National Window was launched in relation to the goods coming from the port of Nuweiba
- ✓ An **integrated national platform** for international trade to facilitate and encourage investment
- ✓ **Reduce release time of goods and cost** - time release of goods before NSW around 8 days, today time release of goods approximately 3 days
- ✓ **Eliminate duplication** and conflict between government departments and unify their functions
- ✓ **Enhancing integrity and transparency** for all governments departments
- ✓ **Expand the application** of the National Window to include most customs crossings
- ✓ **Achieving an integrated electronic platform** that contributes to achieving the concepts of post-audit

2. Governance and Operational Model

03/07/2017, was issued **Decision No. 11/11/1/30331** where the governance of the National Window project includes the following:

- ✓ The **Supreme Steering Committee of the National Window** headed by HE, the Minister of Finance as well as membership of 6 ministers
- ✓ The **Operational Committee of the National Window**, headed by the DG of Jordan Customs as well as 6 general managers
- ✓ The **Executive Committee of the National Window** headed by the Assistant DG of Customs
- ✓ The manager of the National Window project and the membership of dedicated work teams from all institutions





3. Roll out, challenges & lessons learnt

- Allocations for projects
- Legal Reform
- Partner unwillingness
- Grace period in ports
- Customs inspection mechanism and clearance companies
- Clearance companies, categorize
- **Lessons Learnt:** prior to starting the work, the following steps should be undertaken - publish the ideas related to the project and presenting them to all parties related to the customs process, scan and document procedures correctly and accurately and ensure the readiness of the infrastructure and electronic systems

4. Support needs

- ✓ Financial support through grants to implement the plans of the National Window
- ✓ Training courses
- ✓ Electronic connectivity and advanced computerized systems
- ✓ Reviewing international experiences in the application of the NSW. (EU Member States, Singapore, Morocco, Japan).
- ✓ Add new service to **Jordan Trade Facilitation Portal** e.g. publish legal rules related trade in the other countries, procedure related forwarder shipping etc.)



5. Some ideas for regional Cooperation

- Electronic link with countries and the provision of information that helps in facilitating the process of customs clearance and risk management. **(Regional Single Window)**
- Exchange of expertise and experience with other countries implementing the NSW (in the region/best practice)
- Find ways to enhance electronic verification of the authenticity of documents issued by the country of origin



Shukran
Merci
Thank you

